



TempoTile Tennis 12" x 12" x 3/4" Sports Tile 10-Year Limited Warranty

Signature Sports Flooring, warrants the modular tile components identified in this document in their original installation to be free from defects in workmanship and material for a period of (10) ten years from the date of original purchase. Abnormal use and/or abuse will nullify the warranty on any particular item. This warranty is available to the end user only and is non-transferable.

Abnormal deterioration and/or failure under normal use of items covered during the warranty period due to defects in workmanship or material shall be replaced with like (or, if unavailable, similar) components at no charge or at a prorated price as outlined below. This is the limit of the liability of Signature Sports Flooring.

This warranty is void if the components have been damaged by accident, unreasonable use, neglect, improper installation, alteration or any other cause not arising out of defects in material or workmanship of the components.

Replacement cost to customer, (% based on retail list prices at time of claim), between 0 to 3 years - no cost, except as delineated below for freight, installation, and or disassembly, between 3+ to 7 years 50% of retail price at time of claim, between 7+ to 10 years 70% of retail price at time of claim.

Components covered under this warranty include: 12" x 12" x 3/4" Premier tiles, 2" x 12" Premier line tiles, 2" x 12" Premier ramp edges (both male and female).

Tiles experience color fade over time when exposed to the sun. Fading and normal wear are not covered under the terms of the warranty. Replacement of tiles, through warranty or otherwise, will not provide an exact color match to originally installed tiles.

The color of new tiles may vary from those previously installed and color variation from one lot to another is to be expected. Signature Sports Flooring will not warranty against damage to the locking system on the tiles if disassembled improperly (pulling, tearing, bending, etc.). Please use a putty knife to carefully unlock the modules. **Disassembly, return of component(s) and reinstallation, and all freight charges are the responsibility of buyer.** See warranty claim procedure below.

Signature Sports Flooring does not warranty the capability of any installer, unless it is installed by Signature. Signature Sports Flooring is not a joint venture with any dealer or any other outside sales agencies. No installer, private label, or dealer has authority to bind or obligate Signature Sports Flooring in any manner whatsoever. These warranties give you specific legal rights and you may also have other rights that vary from state to state. Signature does not authorize any person to create for it any other obligation or liability in connection with these components.



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Warranty Claim Procedure

- Call Signature Sports Flooring at 800-705-1544 or email to sales@signaturesportsflooring.com for verification of your warranty and instructions.
- You will likely be requested to send samples of tiles and a photograph of the entire surface and of that portion which is believed to be defective. You may be requested to send more than one tile and/or line of each color in your court. The claim will be promptly resolved either by replacement of defective product or a written explanation for the denial of the claim.
- Signature Sports Flooring in its sole discretion may require that all or part of the defective items be returned to a location designated by Signature Sports Flooring prior to providing replacement products. Disassembly, all freight costs, and reassembly are the responsibility of the customer.

Your warranty agreement number _____

Authorized by _____ Date: _____

Sales Agent _____

Sales Agent Signature _____

Name of Warranty Holder: _____

Address: _____

City _____ State: _____ Zip _____

Email Address: _____ Phone: _____

Customer Signature: _____

Tiles/Lines/Ramps Installed (Please provide details including surface color, lines, ramps (male & female) and quantities/square footages of each installed in project:

